

TRAINING



rowland.

OUR HIGHLY EXPERIENCED TRAINERS AND FACILITATORS ARE PASSIONATE ABOUT DEVELOPING GREAT COMMUNICATORS AND LEADERS.

At Rowland, we believe that people, relationships, and conversations are at the heart of business.

In short, it's about what happens at that 'moment of truth' when employees come into contact with their stakeholders — both internal and external. That moment is precious. People's ability to communicate, to listen, to build rapport, to relate, or to defuse an issue can enrich or damage an organisation's reputation in a heartbeat.

What matters is how people handle themselves and the connections they make — the way they lead, act, grow, support, and communicate.

A higher level of consciousness about how individuals are 'being' in each and every interaction is critical to creating the right impression, and building trust, relationships and strong, positive reputations.

Our highly experienced trainers and facilitators are passionate about developing great communicators and leaders. We come from diverse backgrounds — communication, marketing, journalism, customer service, TV, acting, and coaching. We are subject-matter experts and have harvested our industry experiences to create tailor-made training solutions, based on clients' values and strategic objectives.

Our batting average speaks for itself. In 16 years, we have trained more than 3,000 people and every year we receive consistently high scores for the quality and delivery of our programs.

Our services include:

- Media training
- Communicating in times of change
- Communicating with influence
- Dealing with difficult conversations training
- Building personal positioning for career success
- Presentation skills training

- Writing skills training
- Group facilitation
- Leadership communication training
- One-on-one coaching and mentoring.

About us

For more than 24 years we have been helping clients connect to their customers and stakeholders with confidence and conviction.

With brand, reputation, digital, engagement, campaign and communication services under the one roof, Rowland clients know they can expect innovative solutions that deliver positive business outcomes.

We help connect our clients to the people who matter most, telling their stories across digital, visual, written and spoken channels.

Connect with us

**HELEN BESLY
MANAGING DIRECTOR**

helen.besly@rowland.com.au

COMMUNICATION, DIGITAL AND CREATIVE AGENCY

BRISBANE

Level 2, 10 Eagle Street
GPO Box 1430
Brisbane QLD 4001 Australia

GOLD COAST

Co Spaces The Station,
45 Nerang Street
Southport QLD 4215 Australia

Brisbane +61 7 3229 4499
Gold Coast +61 7 5655 0160
Facsimile +61 7 3229 2666
corporate@rowland.com.au

rowland.com.au